

PARTNERING WITH THE COMMUNITY TO ASSIST CHILDREN, YOUTH AND THEIR FAMILIES IN THEIR INDIVIDUAL QUEST FOR HEALTH AND WHOLENESS THROUGH QUALITY, FAITHFUL, PROFESSIONAL SERVICES.

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## 2016 ANNUAL REPORT

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[www.everychildshope.org](http://www.everychildshope.org)

ECH Every Child's Hope is a private not-for-profit childcare agency, voluntarily affiliated with the Council for Health and Human Services Ministries related to the United Church of Christ. ECH Every Child's Hope adheres to Federal and State laws which prohibit discrimination in the delivery of services on the basis of race, color, national origin, age, sex, handicap/disability or religious belief.

**CERTIFIED BY:** The Council on Accreditation

**MEMBER OF:** Missouri Coalition of Children's Agencies (MCCA), Alliance for Strong Families and Communities.

**APPROVED BY:** Charities Committee, Chamber of Commerce of Metropolitan St. Louis, MO Better Business Bureau.

**Founding Member of the Missouri Alliance for Children & Families**

ECH Every Child's Hope is not a United Way Agency.



ECH EVERY CHILD'S HOPE 2016

# ANNUAL

# REPORT

BEING PLACED IN CARE CAN BE A HARD, EMBARRASSING THING. THE CHILDREN, YOUTH AND FAMILIES OF ECH STRUGGLE WITH EVERYTHING FROM HOMELESSNESS, LACK OF EDUCATION, ABUSE, NEGLECT AND MENTAL ILLNESS.. MANY OF THE YOUNG PEOPLE WE SERVE HAS DIFFICULTY WITH SOCIAL SKILLS AND STRUGGLE EMOTIONALLY. IN TODAY'S WORLD, MENTAL

ILLNESS AND ANGER MANAGEMENT ISSUES ARE ON THE RISE AS PROBLEMS THE YOUNG PEOPLE STRUGGLE WITH, WHETHER THEY ARE IN RESIDENTIAL OR IN ONE OF OUR THERAPY PROGRAMS.

# ECH

## RESIDENTIAL TREATMENT

As young people come to live at ECH for Residential Treatment, their needs are varied. Aggression, disruptive behavior and mental health issues are the biggest problems our young people have at the time of their enrollment.

**WILLIE,** House Staff cope with me and talk to calm me down. My therapist helps me control my anger by showing and teaching me coping skills.

**JIM,** The best part of my program was therapy. I liked my therapist because he did a lot for me and helped me through many hard times. The staff has helped me control my anger and learn new coping skills.

**TINA,** Staff take care of me and help me use coping skills. They help me feel safe and are nice. They help me when I am having a hard time.



## STEPPINGSTONE ST. LOUIS

The Steppingstone youth come to ECH for help with independence. Our staff work with the young people to teach life skills and help them find employment and safe housing. We also help the youth continue their education.

**COREY:** From day 1, I know ECH would be life changing. The staff has always been there for me, helping me find ways to improve my life. I feel like I have grown into the man I saw myself as a kid being... a success.

**RONDA:** Staff make you feel like anything is possible – from receiving love from not only your case manager but other case managers too. This program is not only a blessing but also a dream come true. To have so much support and guidance from people who really love what they do is so much more than what I hoped for.



## STEPPINGSTONE KANSAS CITY

In Kansas City, Steppingstone youth are taught life skills to help them with their journey. Many of the young people are raising children as well as continuing their education and working. It is a struggle but staff are ready to help.

**DANIELLE:** The best part is not only having a stable roof over my family's head, but having an amazing support system. I like that we get help if we struggle. Staff will inform us if we do not know how to do something. They work with us and follow up with us.

**BRADLEY:** Staff at Steppingstone has taken care of me while providing shelter, food and counseling to make sure I am at the best of potential well-being.

# STEPPINGSTONE

## ECH SCHOOL

The ECH School is set up to help students struggling in their community school setting succeed. For many young people in care, education comes secondary to survival. At the ECH school, the students are taught based on their ability in small classroom settings. Each student is given the tools to return to the community schools as soon as possible and be successful.

**ANNIE:** I really like school because the teachers and staff talk to me and don't judge me if I don't know something. I am learning a lot.



## EARLY EDUCATION CENTER

The Early Education Center offers Early Head Start and Head Start programs to families in the area. In the Early Head Start classes, families pay nothing for their children to attend. Diapers and food are included for free. In the Head Start Classes, parents pay on a sliding scale with breakfast, lunch and snacks included.

## FOSTER CARE CASE MANAGEMENT

ECH works with the state of Missouri by offering Foster Care Case Management Services in the St. Louis Metropolitan area, Franklin County and Cole County Missouri.

**ERICA, FOSTER PARENT:** My caseworker and licensing worker have supported me through the whole process of my nieces' situation. Anytime I call, they answer and always give the best

advice. They make me feel very comfortable while being new to the whole adoption processes.

**SUSAN, ECH CASE MANAGER:** I like that we now have an in-house licensing department. I find that we are now able to provide more support and better wrap around services to our clients because of this addition to our program.



**YOLANDA:** The best part of the program is the knowledge of the teachers and how they are there for the students. This is not just a job for them but they really enjoy what they are doing. They are also available to help the whole family.

# ECH

## FAMILY SOLUTIONS FOR KIDS

One of the many benefits of Family Solutions for Kids is the therapy sessions take place in a person's home where the family members can be comfortable. Family Solutions for Kids provides intensive therapeutic services designed and tailor made for parents and children who are facing challenges in their family functioning. Case therapist spend three to four hours per week working with families who have youth, ages 4-19.

**JENNIFER, MOTHER:** Our therapist was very nice and great with my son. He was not very receptive to counseling and she made it comfortable for him so that he found it helpful rather than burdensome. I appreciated her manner of helping, keeping him on track, and her professionalism.

**SHARON, MOTHER:** Our therapist was a crucial part of our life for 6 months. What started as trauma related to stress for our oldest son morphed into full family anxiety. Our therapist helped our son and the effect was immediate. His grades came up and his ability to handle anxiety came down. She also helped my husband and me create a more calm home for our kids. I can honestly say she made the biggest difference in our life and I am not sure where we would be without her.



## OUTPATIENT PSYCHIATRY SERVICES

ECH began the Outpatient Psychiatry Services as a way to better help the community. Many families in the St. Louis area need psychiatric help for their children but were unable to pay for or find qualified doctors. By having licensed psychiatrist on staff, ECH has been able to help more families and children in need of free psychiatric care. Families being served through Family Solutions for Kids often are referred to Outpatient Psychiatry Services.

**JULIE, MOTHER:** Dr. Ramanaja has done an excellent job of combining expertise and practicality in her services. She listens well, has effective relational skills, and was able to meet my daughter's mental health needs. We had a mini-crisis a few months back - my daughter was at college. Dr. Ramanaja was available for phone calls to consult and calm all of us. It has been a pleasure to work with a dedicated, compassionate provider who has helped my daughter in many ways.

**MARGARET, MOTHER:** Could not be more pleased with the services and help we have received. Dr. Villaflores is very knowledgeable and kind. Our in-home counselor is extraordinarily gifted and has already helped us get over some hurdles and difficulties that are necessary to be able to proceed further for success in our family relationships and our daughter's life.



HOPE

# 2016 at a GLANCE...

## RESIDENTIAL FACTS

AVERAGE LENGTH OF STAY: **172 DAYS**  
**83%** OF INCOMING ADMISSIONS HAD ISSUES WITH AGGRESSION  
**62%** OF THE YOUTH DISCHARGED WENT TO A NON-INSTITUTIONAL SETTING

SERVED  
**90**  
YOUTH

## STEPPINGSTONE SAINT LOUIS

AVERAGE AGE OF YOUTH: **18.5 YEARS**  
**59%** OF THE YOUTH CAME TO ECH WITH A TARGET ISSUE OF NEEDING INDEPENDENT LIVING  
AVERAGE LENGTH OF STAY: **289 DAYS**  
**10** YOUNG PEOPLE REFERRED THEMSELVES  
**71%** OF THE YOUTH DISCHARGED ACHIEVED TOTAL INDEPENDENCE

SERVED  
**71**  
YOUTH

## STEPPINGSTONE KANSAS CITY

AVERAGE AGE OF YOUTH: **18.4 YEARS OLD**  
**14** YOUNG PEOPLE REFERRED THEMSELVES  
AVERAGE LENGTH OF STAY: **289 DAYS**  
**61%** OF THE YOUTH CAME TO ECH WITH A TARGET ISSUE OF NEEDING INDEPENDENT LIVING  
**66%** OF THE YOUTH DISCHARGED ACHIEVED TOTAL INDEPENDENCE

SERVED  
**78**  
YOUTH

## EARLY EDUCATION CENTER

**32** BOYS AND **34** GIRLS  
AVERAGE AGE OF CHILDREN SERVED: **3.4 YEARS OLD**  
**88%** OF THE CHILDREN ACHIEVED THEIR DEVELOPMENT MILESTONES

SERVED  
**66**  
CHILDREN

## ECH SCHOOL

**33** STUDENTS CAME FROM ECH  
**68** STUDENTS WERE FROM COMMUNITY SCHOOLS  
AVERAGE STUDENT AGE: **15 YEARS OLD**  
STUDENTS INCREASED THEIR ACADEMIC ACHIEVEMENT IN 2 OF 4 AREAS BY **76%**.

SERVED  
**101**  
YOUTH

## FAMILY SOLUTIONS FOR KIDS

AVERAGE AGE OF YOUTH SERVED: **11.9 YEARS OLD**  
AVERAGE LENGTH OF TREATMENT WAS **103 DAYS**  
AVERAGE HOURS PER FAMILY SERVED: **27 HOURS**  
**100%** OF FAMILIES REMAINED TOGETHER FOLLOWING TREATMENT

SERVED  
**245**  
FAMILIES

## FOSTER CARE CASE MANAGEMENT

**106** CHILDREN AND YOUTH FOUND A PERMANENT PLACEMENT  
AVERAGE AGE OF CHILDREN SERVED: **8 YEARS OLD**

SERVED  
**291**  
YOUTH

## OUTPATIENT PSYCHIATRIC SERVICES

AVERAGE AGE SERVED: **12.8 YEARS OLD**  
**64%** OF YOUTH IMPROVED THEIR BEHAVIORAL PROBLEMS

SERVED  
**819**  
YOUTH



# COST OF CARING 2016

## Revenue

Client Fees	\$ 7,860,925	59%
Government Grants	\$ 3,002,687	22%
Contributions	\$ 2,462,366	18%
Miscellaneous	\$ 19,364	0%

**TOTAL REVENUE \$13,345,342 100%**

## Expenses

St. Louis Residential Program	\$ 3,577,390	
Kansas City Steppingstone	\$ 1,611,762	
St. Louis Steppingstone	\$ 1,394,384	
Outpatient Psychiatry	\$ 560,043	
Family Solutions for Kids	\$ 600,227	
Family Case Management Services	\$ 1,062,132	
Early Education Center	\$ 604,113	
ECH School	\$ 1,252,263	

Total Program Expenses	\$10,662,315	84%
Total Fundraising/PR Expenses	\$ 539,349	4%
Total Management and General Expenses	\$ 1,538,051	12%

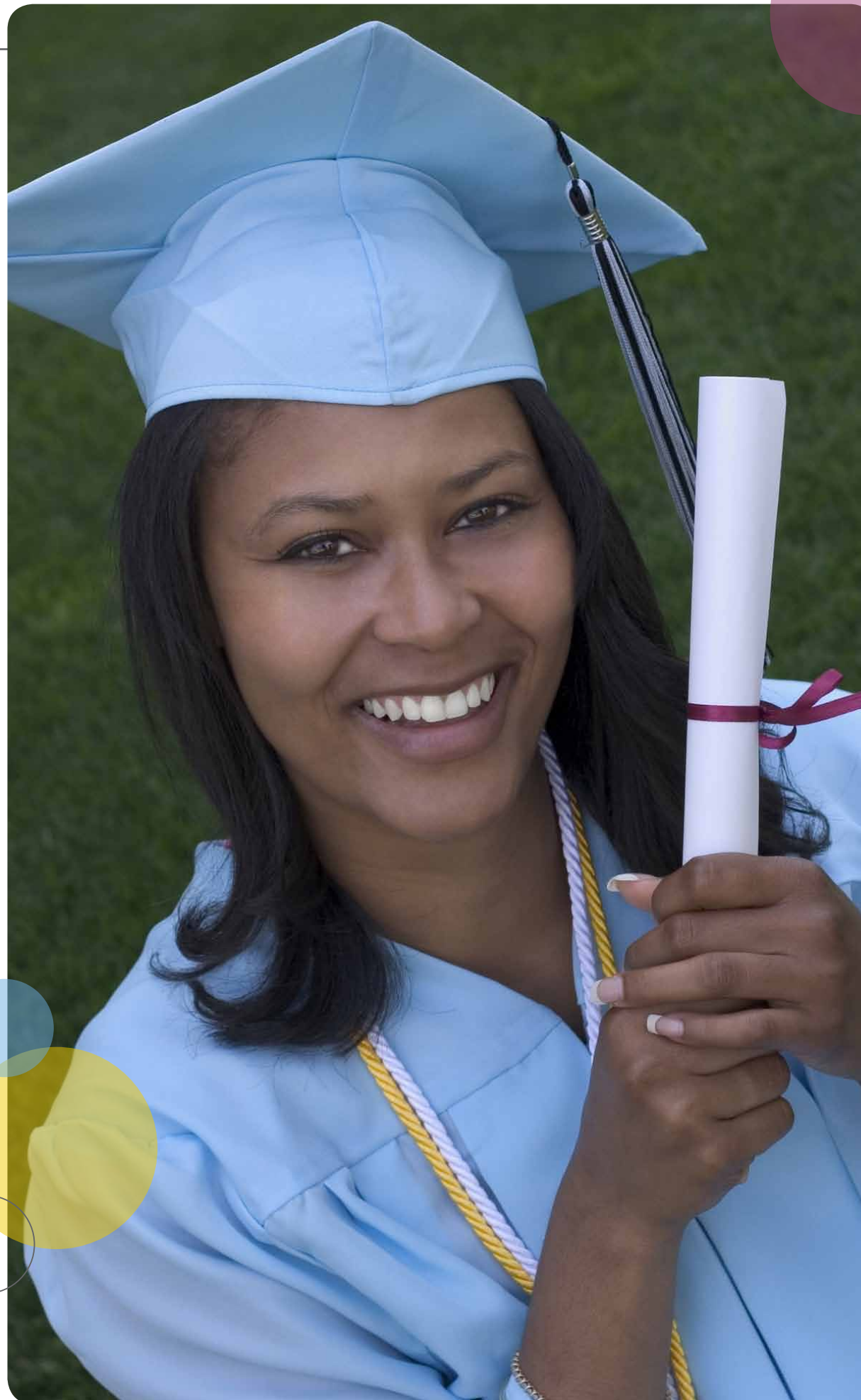
**TOTAL EXPENSES \$12,739,715 100%**

Operating Surplus	\$ 605,627
Investment Income	\$ 2,042,701
Agency Surplus	\$ 2,648,328

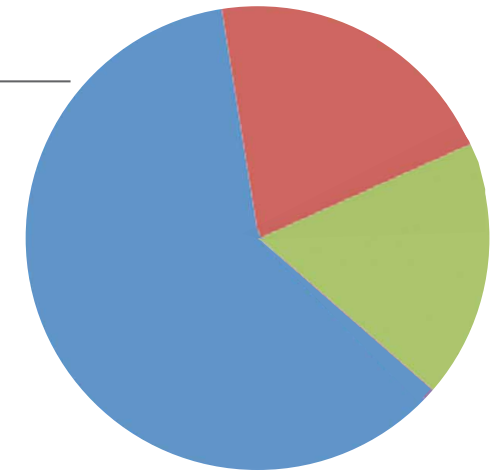
2016 Year-End Net Assets \$28,569,567

## Expense Breakdown

Development	\$ 328,989
PR	\$ 162,191
KC PR/Dev	\$ 48,169
Marketing	\$ 78,315
General and Administration	\$ 1,459,736
Capital Expenditures	\$ 215,877



- Client Fees 59%
- Government Grants 22%
- Contributions 18%



To learn about specific programs and 2016 statistics, visit our website: [everychildshope.org](http://everychildshope.org)

TOTAL FREE SERVICES FOR 2016: \$1,419,815

DONATIONS TO RESERVE FUND & CARROLL RESTRICTED \$1,824,131

- Program Expenses 84%
- Management & General Expenses 12%
- Fundraising 4%

